

Important Disclaimer: All of our seashells, starfish, and natural sealife are natural products. Natural variations in size and color will occur between specimens. As they are of natural origin, no two shells are alike. The product that you receive may not be 100% identical to the one pictured in our online store. **We will not guarantee sizes and colors to be uniform due to their natural variations.**

Warning: Our product is not intended for use by children under the age of 14 years. Seashells may have sharp points or edges. Choking hazard, small parts.

International Seashell Orders

We can ship to International locations. **Please be advised that your country has its own laws and requirements for importation of seashells and it is your responsibility to acquire all the necessary licenses and permits.** Koyal, Inc. will comply with all governing agencies for the import/export of our product lines such as [U.S. Customs](#), [U.S. Fish and Wildlife](#), and adhere to the policies, guidelines and regulations of [CITES](#).

Due to the high cost of freight, international orders will be very expensive for seashells and other beach items. Shipping to Canada is reasonable.

Environmental Policy

It is the strict policy of Koyal Inc.'s manufacturer to adhere to all U.S. and International laws. All shells that are sold are carefully inspected and cleared by the U.S. Department of Fish and Wildlife. Our manufacturer has obtained all necessary permits and exemptions from the corresponding country of origin of all products that we carry. We also follow all rules and regulations of the [CITES](#) (Convention on International Trade in Endangered Species of Wild Fauna and Flora) International Agreement.

Most of our products are natural by-products of the food and fishing industry. There are a few exceptions like sanddollars and some of the sealife items. These are closely monitored and our vendors are required to have the necessary permits as well. Starfish are mainly collected from areas where they endanger the reefs or they are purchased from sea farms where they are grown as a crop. Sanddollars are collected from huge colonies and only a very small fraction of sanddollars are harvested and in no way endanger the colony. We work with responsible suppliers and require them to be in compliance with acceptable gathering procedures.

There is always the growing concern about the environment and whether what we are doing is controlled and managed properly. The gathering policies and practices of our suppliers are always of our utmost concern. Our manufacturing company has been in the seashell business for 55 years and we want to ensure our future generations that there will be a business for them. This means responsible management and a deep concern for the environment and the laws and regulations.

We welcome inquiries about our business policies and procedures so we can discuss and educate you about the overall business process. Communication is the key to understanding and we want to take the time to make sure we can address any concerns you may have. It has been and should always be our great pleasure to provide you with these wonderful treasures from the sea.

First off, we adhere to all the laws and regulations of the governing agencies and treaties. Starting off with business licenses and permits from City, County, State and Federal agencies, to compliance with treaties like CITES. Then there are the ethics of purchasing. The majority of seashells we import are brought up as a food source. They are brought up for their meat primarily, and the seashell itself is usually just a by-product or waste item. We do not carry specimen seashells that are brought up solely for their size, type or beauty. Many factors affect the supply of certain seashells such as season, weather, lifecycle, over harvesting, oil spills, politics, even the availability of shipping.

Each and every shipment is governed by a number of Federal and International agencies and or watch dogs. Once they arrive they are thoroughly inspected by [U.S. Fish and Wildlife](#) and cleared by [U.S. Customs](#). Our manufacturer has a solid relationship with the agencies involved and do their proactive best to maintain our good standing and adhere to current laws and regulations and prepare for upcoming changes to laws, policies and procedures.

We want to have a responsible business that will last many more generations of our family. We are part of the environment and enjoy the beauty of these seashells and want to share these with our customers. Responsible practices and participation will carry us on for many generations.